

74.5

ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none"> There are 19 questions. All questions are compulsory. The number of marks carried by a question/part is indicated against it. Content of the answer is more important than its length. Answers must be written in the space provided. Any page or portion of the page left blank in the Question-answer booklet must be clearly struck off.
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Invigilator Signature

Invigilator Signature

Name

Charanya

Roll No.

ONGSMTS 2018116

Mobile No.

Date

29-12-18

Signature

SECTION - A

- Q1. 'Human society is today creating more problems than skills can solve and only human values & ethics can reduce problem creation'. Illustrate your opinion.
(150 Words) (10 Marks)

Problems in the human society arise due to the conflict of interests/views, among the people. Conflicts increase the competition for power, resources, and status etc. Often people compete like family members compete for attention, individuals compete for wealth or jobs. Also nations compete for power and prestige, interest groups compete for forwarding their self interest or capturing the power to make rules or even influencing the decision making by advocacy.

Skills are the abilities and capacities acquired through deliberate, sustained & systematic effort to smoothly carry out the complex tasks. These skills may not solve the problems that human society is creating. As skill is an intellectual expertise and it requires the emotional and mental expertise to solve the problems that arise out of the conflicts. It requires empathetic listening approach to reduce as the problem creation as being able to think from the other side will not even create the problems.

Remarks

Highlight various problems first

Ethics are the set of standards and principles that guide us what ought to do. Value is the importance that we give to our fellow being. This Ethics & human values has the potential to solve the problems, reduce or the problem creation and even ensures that problems do not even erupt as they make us to think from the others perspective too.

(3)

Focus
on
its
role
rather
than
definition

Q2. According to Maslow and his hierarchy of human needs, why most of the human beings get engrossed in the basic necessity of life rather than moving to the self-actualization stage which reflects that human beings are not simply a biological machines?
(150 Words) (10 Marks)

Abraham Maslow's hierarchy of needs says that once the human beings achieve the primary needs i.e., love, need for food & love, security, esteem etc. eventually one moves ahead to achieve the secondary needs / higher order needs i.e., self actualization.
But the desire to achieve the higher order needs is deep entrenched in most of the humans, but they don't achieve due to the following reasons

- 1) Unfortunately, most of us failed to achieve even the basic needs like food, security, love etc. Thus they are engrossed to the basic necessity of life rather than moving towards self actualisation
- 2) After the needs frustrate back & forth, one who has achieved self esteem may also go back to security needs and vice versa. By this frustration they get trapped in fulfilling their primary needs itself.

Remarks

3) Very few achieve the stage of self actualisation, as our society rewards self esteem, security, love etc more than the higher order needs.

With the increase in standard of living across the globe and fulfilling the basic entitlements like food, shelter, security needs of its citizens by the states, there will be an empowerment of the people which leads to the self actualization state realization in many individuals which reflects that human beings are not simply biological machines, but much more than that.

11

Good

Q3. Humility is the mother of all virtues, purity, charity and obedience. Comment. Do you consider yourself humble? How can you prepare yourself to become more humble?
(150 Words) (10 Marks)

Humility is being humble and the character that reflects lowering of oneself in comparison to others, conversely aware of the self and respect oneself. Humility is the mother of all virtues, purity, charity & obedience as it reflects your ones goodness inherent, and one's true ~~and~~ (i.e., purity), servability and inherent interest to serve the fellow beings (i.e., charity), not considering the self above others and giving a due to respect to every other fellow being (i.e., Obedience).

Preparing one self to become more humble:

- 1) placing the other first, not the self
- 2) Not being reactive when some one provokes, rather being proactive
- 3) not boasting too much about self, rather learning from others success
- 4) upon success be a down to earth person, rather ~~boasting~~ being proud
- 5) not looking into other works or overenthusiastic about others; rather looking and working on the self works.

Remarks

how do you consider yourself?

Humility also brings us opportunities and as being humble open the gates of unlocked opportunities by attracting the people and putting faith in us. It also being success as being humble makes the people cooperative and looking into self, rather than others.

3½

Remarks

Q4. Discuss the essence of consistency? Does consistency guarantee trust? If not then what is the use of it? (150 Words) (10 Marks)

Consistency is sticking your nose to a thing/work without having any deviations or distortions. It is about to fully dedicate yourself to a cause/or activity/anything that one would like to work upon or believe up on.

Consistency brings accountability of our actions without any complaints or excuses. It guides one to the path of success through an incremental learning, growing and adapting over a period of time. So it makes one reliable, dependable and confident about one's actions and decisions.

Importance or essence of consistency is highlighted by Jwani Vivekananda in his quote:

Take up an idea, live with that idea.
 - think of it, dream of it, aim for it
 Let your nerves, muscles and every other part of body of that idea be filled in with that idea & leave any other idea along. This is the path to success.

This quote speaks of the dedication one has to put inself towards an idea i.e., consistency is a road path to success.

Make
 its
 relevance
 clear
 here

Remarks

Consistency guarantees success, but one must, but is very difficult to put it in practice as there are too many distractions that let oneself not to fully dedicate to a particular thing. This results in deviations from the path of work and results in failures.

Better explain
it with example.

2½

Remarks

Q5. Answer the following questions related to the leadership quality:

- (a) Charisma is the result of effective leadership, not the other way around. Discuss.
 (b) Why Charisma as a leadership trait doesn't last long?

(75 Words Each) (5×2=10 Marks)

(a) Charisma is the ability of oneself especially leaders to attract the masses and influence them by following making them to follow. It could be natural or acquired

Give suitable example

Natural like Rahul Gandhi (served as president of INC)

Acquired like Kamraj (served as president of INC)

Effective leadership leads to fulfillment of promises, not just arousing aspirations among people or making a vision or mission. When the promises are fulfilled it leads massive following of a leader and people begin to trust their leader by creating the sense of our leader, thus leading to charisma.

It is not an innate trait at all.

Remarks

(b) Charismatic leaders have the insight into the needs, values and hopes of the followers and will build upon them by persuading their actions and persuasive words/speeches. However this charisma do not last long for the following reasons.

1) When the outcomes do not reflect the promises, followers lose credibility/trust over their leader & this leads results in loss of charisma.

Ex: Ex-Homa minister, Jana Reddy (INC) lost to TRS in 2018 Assembly elections, as he failed to fulfill the promises despite being an MLA for 4 consecutive terms.

2) It tends to building up of authoritarian or ⁱⁿnegotiable tendencies which results in the repression and as a result people revolt against their leader.

Ex: Indira Gandhi in 1970's fell out of West Asian dictators who were once Charismatic leaders.

Waldo Emerson quote: "Great leaders of Democracy: Beware of your charisma"

2

Just discuss various reasons

Remarks

- Q6. What is Citizen Charter? Why Citizen Charters are considered as proactive approach to good governance? Critically examine Indian experience to Citizen Charter. Suppose you become the head of District Health Office. How will you display your proactive approach in this respect? (150 Words) (10 Marks)

Citizen Charter is the set of commitments & ^{its} standards that an organisation delivers to its citizens. It provides a mechanism for transparency, accountability of services being provided by an organisation and thus making it citizen friendly.

Citizen charter is a proactive approach to good governance as it empowers the citizens about the services being done by an organisation and its time frame and the grievance redressal mechanism if the service is not done in time. Though citizen charter is not enforceable in the court of law, it provides transparency and accountability to citizens, which are the 2 key pillars of good governance.

Remarks

Indian Experience:

Citizen charter was introduced in India in 1997. Though it was introduced way back, it is still in its nascent stage of implementation due to

- 1) Citizen charters were formulated as a mere direction from the top but not with spirit & content
- 2) Stakeholders i.e., citizens were not consulted in the formulation with an aim of participative formulation
- 3) Old & rigid Bureaucratic spirit in implementation.

As a District health officer, I'll formulate a citizen charter

by involving the key stakeholders i.e., citizens in making the mechanisms for commitment, reversal policy, guarantee of services, monitoring of implementation and other related aspects with an aim to empower them with the awareness they get by the process of participative formulation of citizen charter.

Highlight
your
steps
in
points

4

Remarks

Q7. What is corruption - A legal problem? A social problem? A moral problem? or just a grease that runs a system seamlessly? (150 Words) (10 Marks)

Corruption is an illegal or dishonest act done in exchange of money or non monetary reward like promotion, hike in salary etc. In the future. Corruption ~~has~~ results into multidimensional issues such as legal problems, social problems, moral problems etc.

Legal problems - by promoting illegal activities i.e., doing against or taking decisions against the laws

Social problems - leads to or impacts human development by promoting poverty, hunger, unemployment etc. also may lead the youth into extremism i.e., resorting to Naxal activities, fueling of ~~aggravating~~ the social problems

Moral problems - may cause harm to others, may provoke others to do wrong things, may lead to act against social norms.

Remarks

Corruption, as a multidimensional problem, requires a holistic approach to root it out. Not just mere laws but its strict implementation, improving integrity and honesty, strengthening public service delivery, rewarding honesty along with the strong ethical and moral values inculcation among the officials by training programmes and p citizens by mass awareness can help to tackle the problem.

You seem to have
skipped grease aspect
of the question.

3/2

Q8. Differentiate between Code of Conduct and Code of Ethics. Why implementation of Code of Conduct has failed in government organisations? (150 Words) (10 Marks)

Code of Ethics - is the set of principles that helps in decision making. For example, if an XYZ Corporation is committed to environmental protection, when its employees are faced with options they are expected to select the greenest solution.

Code of Conduct - is the guidelines for the specific behaviours within in an organisation.

Reasons for failure of implementation of Code of Conduct in government organisations:

- 1) It is imposed, rather than consulting the employees while formulating guidelines with an organisation which aims to empower the employees about its importance and in provides inputs to the guidelines.
- 2) Setting the tone from the top/heads is essential. Hence, it leads by example not by regulation.

Remarks

3) doesn't include a comprehensive, easy and direct mechanism/framework to report, problems, concerns & seek guidance in case of any queries on how to act in difficult/different situations.

Code of Ethics helps an individual/employee to know how to act in case of difficult/different situations which employees didn't face / in ad hoc situation. i.e., code of ethics acts as a lightening guide to the code of conduct. Both act as a necessary and inevitable forces to act upon in government organisations and its implementation is crucial for its efficient and effective functioning. Hence the document in implementation are to be sorted out by a proper stakeholder inputs.

Keep it minimum but focus on reason of failure

Q9. How 'professional loyalty' can bring a positive work culture in an organization? What are the after effects of poor professional loyalty of the civil servants?

(150 Words) (10 Marks)

~~Poor~~ professional loyalty is the quality of staying true to the organisation, when other things called upon. It is a way to support the organisation by being loyal to the organisation.

Being loyal to the organisation can bring a positive work culture by

- 1) Rejuvenating the individual to work for the organisation
- 2) Relishing / Rejoicing the work, instead of feeling a burden
- 3) It brings enthusiasm in the self, which promotes the enthusiasm in the co-workers also, thus bringing with positive work culture.
- 4) Listening to the conscience makes the employee inner self happy as conscience says serving the matter, who give employment at the time of need is a moral action

Remarks

Effects of poor professional loyalty of the civil servants -

- 1) Boredom in the work, disinterested to work.
- 2) May indulge the civil servant in corruption leading to misuse of public money
- 3) It results in the poor service delivery as civil servants are not loyal to the profession / disinterested in their work.
- 4) It distorts the public moral order as many will get influenced from an a person in official capacity i.e., civil servant.

Being loyal to the profession also rewards. For example, an employee in a private organisation may get recognition or awards for being loyal to his profession. Civil servants may get awards like public service awards, Padma Shree etc for being loyal to their profession.

4

Good

Q10. What do you mean by conscience and what role does it play in the life of ordinary people and leaders? Explain and critically examine the following statement in this regard: "Don't let the noise of others' opinions drown out your own inner voice. And most important, have the courage to follow your heart and intuition." (150 Words) (10 Marks)

Conscience is the inner voice i.e., what the intellect inner voice says about an act whether it is good or bad, can be done or can't be done, able enough to do or not, etc.

Conscience is may be based on the past experiences and the knowledge possessed.

In both the lives of ordinary people and leaders, it helps to make the effective decisions, as our conscience considers even the minute environment within their context, which enables an individual to take the best suitable & realistic decision than an advice given by the external world.

Importance of the conscience in Christian world

"Do whatever your conscience says,
Even if the state goes against"

— Albert Einstein

It guides to do good or avoid evil, advises to remain in moral path. It helps in making moral decisions/choices, by taking into consideration -

- object of choice
- one's intention in making choice &
- the circumstances in which choice is made

Conscience helps in making our intentions right. problem is that people often listen to the external world who mould the choices according to their needs and greed.

Sometimes, conscience may offer a choice that is scary, making the person to hesitate and question the accuracy. However one should listen to the inner voice rather than to the external world to achieve stability & success in life.

4

Good approach

Q11. Are impulses and instincts always bad? What is the importance of impulse and instincts in decision making? Do you agree that great things are not done by impulse, but a series of small things brought together gradually? (150 Words) (10 Marks)

Impulses are the sudden urge for something which deviates us from our main work. For example while writing / studying one may have an urge to check his Whatsapp / Facebook status. This is called as impulse.

Instinct is the notion that comes because of the prior experience & knowledge that one possesses. For example on a cloudy day generally one instinct says that it is going to rain.

Impulses & instincts are not always bad.

- An impulse to remove your hand when placed on hot fire is good.
- An instinct that predicts what is going to happen is good.

Remarks

Importance of Impulse & Instincts in Decision making

- Both act as the preceptor for decision making
- Impulse when it is bad, has to be avoided in the decision making
- Instinct when preceded by a rational knowledge too is always to be considered

Overall Instincts which are rational are to be considered & impulses which deviate from the main task are to be rejected in decision making.

Emphasize Great things are not done by impulse, but slowly building upon the work brick by brick that forms a castle one day i.e., through a series of small things brought together gradually.

Supplement it with example

3 1/2

this part more

Q12. Which is a better way for a civil servant - following the blue book or discretion? Give reasons. (150 Words) (10 Marks)

Blue book - is a book that contains guidelines on how a civil servant need to act upon in different situations. It contains rules & procedures.

Discretion - is a flexible freedom of action by a civil servant to act upon in a situation within in authority.

Blue book is rigid and may not serve the purpose as duty of civil servant is value oriented which needs much a value oriented authority but, i.e., discretion but not just oriented authority i.e., Blue book.

1) Discretion has flexibility element in acting upon and taking decisions beyond the rule book.

2) Discretion helps to act upon unexpected situations which might not be said/listed in blue book.

Remarks

- 3) Discussion helps to use the experience & the prior knowledge to evaluate upon a situation.
- 4) Discussion is more based on ground reality

Also discussion has its own disadvantage, as it promotes corruption, Nepotism, Favoritism etc. which

is more disastrous than following a rule book (blue book)

Hence there should be a balance of both Blue book &

4) discussion with proper checks & balances.

Need to substantiate your
view with a proper illustration

Q13. A successful civil servant has the immense capacity to maintain a measured silence, to do effective communication with a few words and swallow difference and even indignation. Do you agree? Give reasons. (150 Words) (10 Marks)

Gandhiji once said - "Silence has to be continued upon until a work can be done without realising it"

He also said - Words are to be measured upon as they can have greater consequences.

A Successful civil servant has to measure his words. As so many a time, less number of words convey a crystal clear meaning and more words can even change the meaning. Civil servant with heavy workload has to maintain balance of his emotions by maintaining the silence. Instead of getting bogged down by the frustration, anger, disgrace, etc.

At times there are occasions in the life of a civil servant where he may not be knowing answer to a problem. In such cases his silence speaks and it also gives time for the civil servant to think upon & come with the best alternative.

Remarks

At times when civil servant is also overjoyed & has full information. This might lead to self boasting or expressing an information in the public that is not to expressed. Here also silence acts as a marker to make the things easier and measured words helps not to be carried away by the fast moving media.

At times expression of anger by the civil servant can be disastrous. Instead, if he maintains silence, it will lead him to the clarity of thought & helps to chose him the right path.

Minimal & measured words whenever necessary convey emotional intelligence of a civil servant to the society. A Gandhi rightly said silence helps to clarity of thought; silence in many occasions serves the purpose.

Keep your
minimum
discussion

Remarks

SECTION - B

In the following questions carefully study the cases presented and then answer the question that follows:

Q14. You are head of an organization which has large public interface. One day an old man approaches you and complains that one Assistant incharge of Old Age Pension Scheme is demanding Rs. 100.00 from him for clearing his pension claims. He has further revealed that this is a common practice in this office and those who do not pay the bribe money, are harassed.

You have become very upset with the state of affairs and want to solve the problem of the old man alongwith bringing some qualitative change in the work culture of the organization, for better service delivery.

- (a) What are the options available to you?
 (b) Evaluate each of these options and choose the option which you would adopt, giving reasons. (250 Words) (20 Marks)

Organisations culture is influenced by both internal & external factors. Internally employees get influenced by each other. This over-time becomes standard operating procedure even if it is not codified or written.

In this case the problem is commonly seen by organisations with large public interface which leads to red tapism & bribe taking because of the innate inherent hierarchical nature of the organisation.

Remarks

(a) Short term - private investigation

This helps to ~~overcome~~ solve the issue in the short run but again such kind of issues may erupt

(b) Consult beneficiaries & know about the biases in office & will take action on them.

This is a laborious process and cannot solve the problem which may be repeated again

(c) Long run is vigilance cell - will institutionalize vigilance cell within the organization that look after the grievances from citizens

b) pave the road for online beneficiary transactions
This creates the system that cannot make the employees to be corruptible and address the root cause of the problem

∴ it will go for long term measures that will address the root cause of the problem

3/2

Need to discuss your each option laboriously

marks

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Remarks

(b) It seems that the citizen charter was made in a hurry without the proper assessment of resources. A careful examination of resources has to be made ^{along with} ~~and~~ stakeholder consultation would have ~~been~~ the ideal course of action _{been}.

1
Discuss various course of action
ideal

(c) Name of the office: water supply Board
 Quantity: 250 litres / per person / per day
 Quality: Assures potable water
 Best Things: Adherence to notified standards
 Any change will be informed in advance
 - If planned - within 24 hrs in advance
 - If unplanned - atleast 2 hrs in advance

Duration of supply = 2 hrs minimum supply in a day
 Contingency plan: In case of disruption to water supply,
 a Contingency plan will be implemented as per the areas to which the supplies are destined.

2 1/2

Good

Remarks

Grievance Redressal - categories - no water supply,
 leakage in pipes,
 blockage & chokes,
 sewage overflow etc.

Minimum & maximum time has been fixed
 in terms of days for attending to all the
 above categories of complaints

Name / Telephone number of Grievance Redressal office,

Mr. B

Phone - XYZ-ABC

Email - xyz@gmail.com

Grievances - to be redressed in 7 days

Remarks

Q16. Due to fall in agricultural productivity and faulty procurement policy, a marginal family head has committed suicide and left his family and two children, daughter (12 years) and son (8 years). They shifted to nearby city in search of work and ended up living in a slum. Both children had to leave their studies and mother went searching for some household work. Finally she is a maid at your home. She works at your personal residence. One day she felt ill and ask her daughter to continue in place of her. Your wife is an IAS officer and quite busy. She does not have time to take care of old in-laws who needs constant care. Though there is a nurse to take care of them but there is a need of help in small household works also. So she gave consent to daughter of maid to continue in place of her. As she fears that your family may engage someone else and she will lose livelihood opportunity. When you raised the concern, she replied that this is matter of few weeks only, and also saying no will bring them on street. As in such a metro city one cannot survive without work, everything has a cost. You are Mayor of the city.

(a) What are the ethical dilemmas related to it?

(b) Your wife is in support of her placement as domestic worker as it will help her in balancing household and work responsibilities. Do you find her justification right?

(c) How will you persuade her to change her decision? (250 Words) (20 Marks)

- (a) Ethical dilemma here is choosing between the ideal (moral obligation as a public servant, and as a son and a husband i.e., being virtuous)
- (b) Dilemma (duties as a son, husband, a public officer and a citizen)
- (c) practical option i.e., safeguarding the family interest (self interest)

Dilemma occurs between two competing options

Remarks

(b) Legal obligation ~~do~~ not justify to engage a child labour, however & whatever the situation may be. Explain it

(c) I will persuade to change her decision and will appoint another alternate in place of brother's daughter. This is being humane rather than just being human & will not exploit man's fear of losing job, and will assure of her job.

You can have a helping hand too.

Remarks

Q17. Due to the contemporary developments in the information technology and convergence, the access of adults and children to media including variety of entertainment have increased. The children have impressionable minds and the quality of entertainment would have a bearing on them even when they grow adults. One moderately rich family has two children who have given mobile phones to their children with internet connection so that they can complement their studies with huge amount of information and aids available on the internet. Father encourage children to 'grow with the technology of their times' and rather than 'forcing discipline' on them. However, there is also misuse of information technology. The students are engaging in many undesirable activities outside the school, especially their exposure to many computer games (Blue Whale Challenge, Dead Space 2, Mortal Kombat, Medal of Honour, Call of Duty Black OPS, New Vegas etc.), which are known to be fatal and addictive, impinging on their education and value systems.

Answer the following questions:

- What steps parents can take to stop such new and pervasive kind of menace due to the unrestricted use of the computers and mobile phones?
 - What is the importance of "forced discipline" in this case?
 - How can discipline be sustained for a long time without discontent of the subjects?
- (250 Words) (20 Marks)

In the contemporary world, we suffer from information explosion and are consumed by the influence of technology where the rational mind takes over emotional mind.

(a) children have low maturity level & impressionable brains - thus vulnerable to distractions.

Therefore for disciplining children parents have to use carrot & stick approach as well as educating & creating awareness about the side effects of mobile phones.

Remarks

Carrots are privileges that have to be earned or incentives that will motivate them to do to complete their tasks.

Sticks are punishments or disciplinary actions for work not done or when a child disobeys his or her parents.

This punishment doesn't mean caning the child. It is about emptying the fear that will keep them away from distractions. They have to be attentive towards their world.

b) Teenage is a most vulnerable time in the life of person. At the person struggles with his identity issues & still trying to figure out his identity. This makes them susceptible to bad things. Therefore forced discipline is needed.

In case of children forced discipline is important, as children are not that much mature to follow the path of self discipline.

It safeguards them from external vulnerability.

(10) To sustain the awareness parents should talk to their child more often. Explore the online world together & engage in interesting activities demonstrating ethical & safe online behaviour.

Parents should play an active role in sustaining the behaviour for a long.

They need to be friendly
with their word.

Remarks

Q18. There was a residential school situated in the remote part of the country in which approximately 250 class IXth and Xth level boys used to study and stay. School principal had his residence in the school premises only. The principal used to attend and participate in the daily morning prayers and take his two meals along with students. He was a kind hearted and empathetic person who used to provide also the moral education. The students liked and admired him because not only he preached, he used to set personal examples.

On the basis of above, answer the following questions:

- (a) What could be contribution of school principal in attitude formation of the students?
 (b) If one of the students gets into civil services at a later stage, what impact and influence does the school will make on his attitude and behaviour?

(250 Words) (20 Marks)

(a) The principal has influenced the students & developed an attitude which will help them in later life. He has set personal examples by attending prayers, taking meals with students. His teachings will enable the students to be empathetic, kind hearted, down to earth & be more disciplined.

Since he not only preached, but he set personal examples, the students will remember the lessons life long. They will be able to mingle with others easily & be socially responsible to various sections of the society.

Remarks

(b) The attitude of any individual is shaped in his early life. Our habits & behaviours are effected by the people we live with, the activities we do & the things we practice. When one of them enters civil services these activities will help him.

- By rising early, he will get extra time and will be able to finish his work in time.
- He will develop kind & considerate attitudes to other people.
- He can get along with group work & teamwork easily.
- Toward other sections of society, he'll be cooperative & bit moved with positive approach.

He would not discriminate among people.

Remarks

<p>10</p> <p>11</p> <p>12</p> <p>13</p> <p>14</p> <p>15</p> <p>16</p> <p>17</p> <p>18</p> <p>19</p> <p>20</p> <p>21</p> <p>22</p> <p>23</p> <p>24</p> <p>25</p> <p>26</p> <p>27</p> <p>28</p> <p>29</p> <p>30</p> <p>31</p> <p>32</p> <p>33</p> <p>34</p> <p>35</p> <p>36</p> <p>37</p> <p>38</p> <p>39</p> <p>40</p> <p>41</p> <p>42</p> <p>43</p> <p>44</p> <p>45</p> <p>46</p> <p>47</p> <p>48</p> <p>49</p> <p>50</p> <p>51</p> <p>52</p> <p>53</p> <p>54</p> <p>55</p> <p>56</p> <p>57</p> <p>58</p> <p>59</p> <p>60</p> <p>61</p> <p>62</p> <p>63</p> <p>64</p> <p>65</p> <p>66</p> <p>67</p> <p>68</p> <p>69</p> <p>70</p> <p>71</p> <p>72</p> <p>73</p> <p>74</p> <p>75</p> <p>76</p> <p>77</p> <p>78</p> <p>79</p> <p>80</p> <p>81</p> <p>82</p> <p>83</p> <p>84</p> <p>85</p> <p>86</p> <p>87</p> <p>88</p> <p>89</p> <p>90</p> <p>91</p> <p>92</p> <p>93</p> <p>94</p> <p>95</p> <p>96</p> <p>97</p> <p>98</p> <p>99</p> <p>100</p>	<p>10</p> <p>11</p> <p>12</p> <p>13</p> <p>14</p> <p>15</p> <p>16</p> <p>17</p> <p>18</p> <p>19</p> <p>20</p> <p>21</p> <p>22</p> <p>23</p> <p>24</p> <p>25</p> <p>26</p> <p>27</p> <p>28</p> <p>29</p> <p>30</p> <p>31</p> <p>32</p> <p>33</p> <p>34</p> <p>35</p> <p>36</p> <p>37</p> <p>38</p> <p>39</p> <p>40</p> <p>41</p> <p>42</p> <p>43</p> <p>44</p> <p>45</p> <p>46</p> <p>47</p> <p>48</p> <p>49</p> <p>50</p> <p>51</p> <p>52</p> <p>53</p> <p>54</p> <p>55</p> <p>56</p> <p>57</p> <p>58</p> <p>59</p> <p>60</p> <p>61</p> <p>62</p> <p>63</p> <p>64</p> <p>65</p> <p>66</p> <p>67</p> <p>68</p> <p>69</p> <p>70</p> <p>71</p> <p>72</p> <p>73</p> <p>74</p> <p>75</p> <p>76</p> <p>77</p> <p>78</p> <p>79</p> <p>80</p> <p>81</p> <p>82</p> <p>83</p> <p>84</p> <p>85</p> <p>86</p> <p>87</p> <p>88</p> <p>89</p> <p>90</p> <p>91</p> <p>92</p> <p>93</p> <p>94</p> <p>95</p> <p>96</p> <p>97</p> <p>98</p> <p>99</p> <p>100</p>	<p>10</p> <p>11</p> <p>12</p> <p>13</p> <p>14</p> <p>15</p> <p>16</p> <p>17</p> <p>18</p> <p>19</p> <p>20</p> <p>21</p> <p>22</p> <p>23</p> <p>24</p> <p>25</p> <p>26</p> <p>27</p> <p>28</p> <p>29</p> <p>30</p> <p>31</p> <p>32</p> <p>33</p> <p>34</p> <p>35</p> <p>36</p> <p>37</p> <p>38</p> <p>39</p> <p>40</p> <p>41</p> <p>42</p> <p>43</p> <p>44</p> <p>45</p> <p>46</p> <p>47</p> <p>48</p> <p>49</p> <p>50</p> <p>51</p> <p>52</p> <p>53</p> <p>54</p> <p>55</p> <p>56</p> <p>57</p> <p>58</p> <p>59</p> <p>60</p> <p>61</p> <p>62</p> <p>63</p> <p>64</p> <p>65</p> <p>66</p> <p>67</p> <p>68</p> <p>69</p> <p>70</p> <p>71</p> <p>72</p> <p>73</p> <p>74</p> <p>75</p> <p>76</p> <p>77</p> <p>78</p> <p>79</p> <p>80</p> <p>81</p> <p>82</p> <p>83</p> <p>84</p> <p>85</p> <p>86</p> <p>87</p> <p>88</p> <p>89</p> <p>90</p> <p>91</p> <p>92</p> <p>93</p> <p>94</p> <p>95</p> <p>96</p> <p>97</p> <p>98</p> <p>99</p> <p>100</p>
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Remarks

Q19. People of a slum area are disturbed because of loudspeaker noise coming from nearby religious places. Community members of that area are not happy, as sound is loud and sometime fiery speeches are also made. Also there is a sense of competition between different religious abodes to go louder especially during festivals seasons. They don't have courage to go to community leaders or police stations. You are son of a rich and powerful businessman who is preparing for Civil Services. One of your servant hails from that area and explain his problem to your father. But your father doesn't want to get into that, as he himself is the biggest donor of religious celebration of that area.

(a) What will you do according to your moral conscience?

(b) Discuss various options.

(c) Discuss merits and demerits of various options.

(250 Words) (20 Marks)

Loud speaker noise from the religious places, to one it may be celebration, to some other it may be cause of noise pollution. The angle of communal-tension is involved in this. So the alternatives are to be carefully looked upon.

(a) Acc to my moral conscience, I'll sort out the issue by evaluating the alternative options and proceed by considering merits & demerits of various option

→ Avoid it

(b) & (c) i) Persuading father

As he is part of the religious group he words will be considered by the community members.

Remarks

Demerit - Father, as being the community member may and his suggestion is against the majority of community members he may be rejected (although it is least likely to happen, but there is a possibility).

(ii) Propose convince the community members on myself

merit - Community members may consider my opinion as I'm the son of one of the biggest donors of celebrations

Demerit - may ignore my suggestions

(iii) Form a small group of our stems I will encourage them to give a police complaint

merit - Loud speaker noise will be stopped in the street to sun

Demerit - But in the long run, it may get escalated into a communal tension.

What would be the best way to approach this issue?

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<i>Remarks</i>	